



Monthly Statement

Dec 20 - Jan 19, 2004

Bill-At-A-Glance

Previous Bill	327.59
Payment	66.81CR
Adjustments	34.11CR
Past Due - Please Pay Immediately	226.67
Current Charges	172.58CR
Total Amount Due	\$54.09
Current Charges Due in Full By	Feb 16, 2004

Billing Summary

Questions? Call:

SBC Local Services	194.93CR
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
SBC Internet Svcs.	22.35
1-877-722-3755	
Total of Current Charges	172.58CR

News You Can Use - Summary

- AVOID DISCONNECTION
- CARRIER INFO
- BEST TIMES TO CALL

See "News You Can Use" for additional information.

FRED S STIRTON
2615 W SUNNYSIDE AVE
CHICAGO, IL 60625-3022

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Account Number 773 463-6674 235 6
Billing Date Jan 19, 2004

Web Site www.sbc.com

SBC Benefits

• Total SBC Savings 2.03

Savings details are reflected within your bill.

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	1-03	Payment		66.81
2	1-15	Taxes	19.16CR	
3	1-15	Non Reg CPE - Tel Sets	14.95CR	
Totals			34.11CR	66.81

SBC Local Services

Monthly Service - Jan 19 thru Feb 18

Call Waiting	2.25
Line Charge	5.61
Illinois Tel Asst Program	1.00
Federal Access Charge	4.50
Total Monthly Service	13.36

Local Calls

Direct Dialed Calls

0-8 Miles	
90 Call(s) at Day Rate	4.50
43 Call(s) at 10% Evening Discount Applied	1.94
74 Call(s) at 40% Night/Wknd Discount Applied	2.22
Over 8 Miles	
2 Call(s) at Day Rate	.10
Total for Direct Dialed Calls	8.76

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 10% Discount

Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 40% Discount

209 Call(s) made this month averaged \$.0322 per call
Volume Discount Savings applied to calls made this month 2.03CR
Total Local Calls 6.73

OFFICIAL FILE

I.C.C. DOCKET NO. 04-0441

Att. Gen. Exhibit No. 1

Witness

Date 9/20/04 Reporter RG

Local Services provided by SBC Illinois, SBC Indiana, SBC Michigan,
SBC Ohio or SBC Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



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SBC Local Services

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective Jan 1, 2004, your Bill reflects a decrease of \$.02 in your Monthly Service charges. Charges are prorated from Jan 1, 2004 thru Jan 18, 2004		
1.	Monthly Service		.01CR
	Total Charges This Billing Period		.01CR

Equipment Information

Thank you for being a valued SBC customer.

Item No.	Equipment Billing Detail	
	USB Wireless Adapter (1 unit) (purchased 10/08/03)	
2.	Credit - original purchase	70.00CR
	Gateway Wireless Modem Rebate (1 unit) (purchased 10/08/03)	
3.	Credit - original purchase	149.00CR
	Total For Equipment	219.00CR
	Total Additions and Changes to Service	219.01CR

Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Chicago	1.25
State Infrastructure Maintenance Fee	.09
State-Additional Charges	.01
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
Federal Universal Service Fee	.41
IL Universal Service Fee	.49CR
Total Local, State and Federal Charges	.76

Taxes

Federal at 3%	.57
Illinois at 7%	1.33
Municipal Telecommunications Tax	1.33
Total Taxes	3.23

Total SBC Local Services Charges 194.93CR

SBC Internet Svcs.

SBC Yahoo! Dial and SBC Yahoo! DSL are co-branded services of SBC Internet Services and Yahoo! Inc. and are our new Dial and DSL Internet services. Although you are not now required to upgrade, by delaying you miss out on the great new benefits of SBC Yahoo! Dial and DSL. Please note that your SBC bill will reference "SBC Yahoo! Dial" or "SBC Yahoo! DSL" as your SBC Internet service, even if you have not completed the upgrade. Check your email for additional information about the new service.

For Billing Inquiries:

DSL Customers call 1-877-SBC-DSL5 (1-877-722-3755)
IDSL and SDSL Customers call 1-866-375-4748
Dial-up Customers call 1-866-SBC-DIAL (1-866-722-3425)
Shared Web Hosting Customers call 1-866-SBCY-WEB
(1 866-722-9932)

Miscellaneous Charges and Credits

This section of the bill reflects charges and/or credits applied to your account.

No.	Date	Description	
1	12-20	SERVICE DISCOUNT	4.60CR
2	01-18	SERVICE DISCOUNT	23.00CR
3	01-18	SBC YAHOO! DSL STANDARD PLUS PKG	49.95
		Total Miscellaneous Charges and Credits	22.35

Total SBC Internet Svcs. Charges 22.35

News You Can Use

AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid in order to avoid disconnection of basic local service. Currently, for this account that amount is \$00.

CARRIER INFO

WORKING ASSETS LONG DISTANCE, or a company that resells their service, is your long distance and local toll carrier.

BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

